

Vansh Vasishtha *Product Engineer*

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WORK EXPERIENCE

- Product Engineer, Superfone** 03/2025 – Present
Bengaluru
- Led unification of a new ringing pattern **adopted by 100%** of active app users, improving call experience consistency.
 - Built and launched an AI Receptionist, shipped V0 in 1 week, with **10k+ minutes** of real customer conversations handled.
 - Built test-call flows, knowledge base ingestion, and agent job/task assignment systems for AI call handling.
 - Implemented multi-language support (10+ languages) with customizable avatars for AI Missed Call Agents.
 - Launched AI Caller Tunes, achieving **~80% adoption** across active customers, shipped within 2 weeks.
 - Introduced festival-based caller tunes to boost seasonal user engagement.
 - Built a no-code visual chatbot builder used to create **1000+ chatbot** flows by CRM users.
- Software Developer Intern, Superfone** 12/2024 – 03/2025
Bengaluru
- Built the **end-to-end trial user onboarding pipeline** used in production.
 - Integrated OpenAI APIs for automated lead qualification and intelligent workflows.
 - **Fixed critical frontend and backend bugs** to improve platform stability.
 - Delivered multiple new product features across the web application.
 - Upgraded **several existing features to V2**, improving performance and user experience.
- Software developer intern, Revibe Engineering** 03/2024 – 05/2024
Surat, India
- Optimized load times by **5%** with Next.js **Image Optimization**. Deployed components using **Shadcn UI** and **Firebase**.
 - Built **utility products** for the team, streamlining the process of receiving, resolving, and updating issues reported by clients.
 - Contributed to **Schema design** for a application, used **Prisma** for Schema.

PROJECTS

- Home Care Admin Platform, Freelance**
- Built a production-grade Home Care Admin platform using **Next.js, TypeScript, Tailwind CSS, Prisma, and PostgreSQL**.
 - Designed and implemented **automated SMS reminder workflows** for caregiver clock-in/clock-out compliance, with intelligent follow-ups for missed actions, robust overnight visit handling, and batch-based data imports featuring validation.
 - Developed **real-time SMS delivery tracking** with failure detection and recovery to maintain high system reliability.
 - Built scalable failure-handling and retry mechanisms to reliably deliver **7k+ SMS notifications per day**, supporting **1.7k+ daily active users** in production.
- Quick-Sign**  , *Nextjs, Typescript*.
- Developed a **Next.js and TypeScript** web app for signing, pen color changes, and image downloads.
 - Added **PDF customization** to name files and adjust size (high, medium, low).
 - Gained approximately **20 active users**.

SKILLS

Languages & Frameworks: C++, Python, HTML, CSS, JavaScript, TypeScript, Node.js, Express.js, ReactJS, Next.js, Tailwind

Cloud/DBs: MongoDB, PostgreSQL, Firebase, AWS

Tools: Cloudflare workers, Vercel, Github Actions, Prisma, Docker, CI/CD

EDUCATION

B Tech - Computer Science Department, 2020 – 2024
Poornima institute of engineering and technology Jaipur, India

- 8.5 CGPA